

6 Bridge Street,
Granard,
Longford

8/9/06

Ms. Susan Tarpey,
Manager,
S&S Arkin Ltd.,
Dublin Road,
Longford

Dear Ms. Tarpey,

I am writing to you concerning a new colour television set SAMO Model P107, which I bought in your shop on 7/9/06.

When I brought the TV home I realised that the sound does not work. According to the Sale of Goods and Supply of Services Act 1980, goods sold should be fit for their purpose.

I require a replacement or a full refund of my money (€399). I have enclosed my receipt as proof of purchase. Please respond in writing as soon as possible.

Yours faithfully,

Tom Murphy